

SERVICE DELIVERY TO INFORMAL ECONOMY WORKERS

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General Outline

- Introduction
- Areas of organisation
- World Class Cities Project
- Support for domestic workers
- National Gender Commission
- Collaboration with Streetnet
- Conclusion



Introduction

Service delivery to the nation and in particular to the communities in the informal sector remains a challenge in RSA. Demands are high and capacity to deliver appears challenged – “the social contract” in our nation.

SAMWU experience shared.



Sectors organised

- PSI focus is on the formal public sector – quality public services
- Sectors cannot be separated and quality of life impacts across the whole spectrum
- Worker mobility from one sector to another
- Worker solidarity



World Class Cities for All

- SAMWU has joined forces with Streetnet on the WCC project
- Issues of street vendors in particular municipalities
- Trading sites of street vendors under threat e.g the Warwick Street in Durban



Support for domestic workers

- Organisational support for South African Domestic & Allied Workers Union
- The large component of these workers are vulnerable women
- An office for the union has been provided and union generally supported



National Gender Commission

- A dedicated project managed by the NGC
 - Recruitment of women workers in casualised sectors that should be under municipal control
 - Limited work on informal refuse recyclers
 - Women empowerment and support



General Collaboration

- SAMWU has a formal cooperation agreement with Streetnet involving:
 - Organisational support to their activities
 - Working with Streetnet staff on particular projects e.g input on workshop on Xenophobia aimed at mainly street traders/vendors
 - General partnership/solidarity in action



Conclusion

Human rights protection of this vulnerable group is essential to the work of the PSI

To Streetnet : **your success is our honour!!**

Together let us serve the informal economy workers.



Thank you

For your attention

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